

Monday 3 September 2017



## The first 'Access for All' tourist accommodation in the Yorkshire Dales

After winning the best in Yorkshire 2016 and best in England 2017 for their luxury self-catering cottages, Cottage in the Dales, is delighted to launch The Dairy - the first tourist accommodation in the Yorkshire Dales to provide accessibility support for guests with mobility, hearing and visual requirements to the VisitEngland National Accessibility Standards (NAS), and is 5 star gold quality, of course.

**Sir Gary Verity, Chief Executive of Welcome to Yorkshire**, said: "This new accommodation is absolutely fantastic – a great combination of accessibility, quality and style. Cottage in the Dales are setting the standard for others by providing a personalised service for guests of all abilities - and making it even easier for everyone to visit our beautiful county."

With 3 luxury cottages in Newbiggin in Bishopdale and West Burton, Wensleydale, **Cottage in the Dales owner & director, Diane Howarth**, said "Our overall aim with The Dairy was to provide another 5 star gold luxury holiday cottage for everyone to use. Here, if guests need the accessibility facilities, they are provided with the flexibility to use as everyone's needs are different. As many able-bodied people do not like to stay in rooms with support bars etc. if they don't need such facilities, then the vast majority of them just disappear."

Diane liaises directly with prospective guests to understand their specific requirements to provide the equipment that is available, free of charge. "With obvious cost and storage limitations, we have teamed up with 'Changemobility' in Harrogate to provide a mobility hire service for larger items such as 'rise and recliner' armchairs, hoists and pressure relief beds, and they deliver free of charge to the Dales on a weekly basis.

**As a wheelchair user with multiple sclerosis, Steve Uzzell and his wife Marian from Chelmsford, Essex, have test-driven The Dairy** "We arrived at The Dairy with very high expectations but even then we were absolutely blown away by the quality, attention to detail and overall delivery of all that was offered. This has been less like a country cottage break & more like a weekend with friends and we cannot recommend Cottage in the Dales, The Dairy and the Howarths high enough. Thank you."

Cottage in the Dales is a member of Premier Cottages, the outstanding collection of 4 star and 5 star self-catering accommodation in UK and Ireland. **Alistair Handyside, Chair of Premier Cottages said**, "We are delighted to add more accessible accommodation to our collection, and our first fully wheelchair-friendly cottage in Yorkshire. There is a great need for accessible accommodation, but very few properties are properly accessible, particularly at the quality end of the market. Diane has done a fantastic job with The Dairy, as it is flexible, so can provide for a wide variety of needs, but still looks welcoming, modern, and not remotely clinical. We are always looking to improve our offering of accessible accommodation, and The Dairy is a fantastic addition to our Yorkshire collection."

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### Press Contacts

**Diane Howarth**, Owner & Director, Cottage in the Dales

[www.cottageinthedales.co.uk](http://www.cottageinthedales.co.uk) / 07880-622291 / [stay@cottageinthedales.co.uk](mailto:stay@cottageinthedales.co.uk)

**Rebecca Penston**, Welcome to Yorkshire, 0113-322-3578 07581575220 [rpenson@yorkshire.com](mailto:rpenson@yorkshire.com)  
[www.yorkshire.com](http://www.yorkshire.com)

**Liz Blakeborough**, Premier Cottages, [liz@blakeborough.com](mailto:liz@blakeborough.com) 07813089347 [www.premiercottages.co.uk](http://www.premiercottages.co.uk)

**Sally Cable**, Changemobility, Harrogate [www.changemobility.com](http://www.changemobility.com) 01423-500666 [info@changemobility.com](mailto:info@changemobility.com)

**Photos & videos** - Choose any of the photos from this webpage as can be provided as a large quality jpg file on request >> <http://www.cottageinthedales.co.uk/cottages.php?cotid=6>

\* The banner photos show the cottage setup as standard in each of the rooms

\* The smaller gallery photos show some of the subtle facilities to support accessibility requirements.

\* The accessibility page provides details about the accessibility along with photos & videos of equipment & usability >> <http://www.cottageinthedales.co.uk/holiday-cottages/39/Accessibility>