

Cottage in the Dales

Accessibility Guide for The Byre

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Welcome

Awarded Best in Yorkshire 2016 & Best in England 2017. Discover the endless beautiful scenery & 'Distinctly Dales' experiences based from a luxury Grade II listed cottage in the heart of the Yorkshire Dales National Park. The 3 award-winning cottages each have their own appeal as individual as you. We pride ourselves on delivering a 'luxury 5 star experience, without the inconvenience of other guests!' Just like a top hotel, nothing is too much trouble & no detail overlooked; warmly lit fire, premium toiletries, best local produce. Our aim is to ensure you feel at home, whether you are coming for the first time or returning for the tenth. Our pleasure is to ensure yours.

At a Glance

Level Access

- There is level access from the main entrance to:
 - The Byre lounge
 - The Byre patio

Access with steps

- There are steps from the main entrance to:
 - Bedroom

Bedrooms

- We have non-allergic bedding.
- We have a portable hoist.

Hearing

- The fire alarm has a vibrating pillow pad and flashing lights.
- The (bedroom) TVs have subtitles.
- We have a hearing loop in A hearing loop is available for use in all our cottages.
- Some staff have disability awareness training.

Visual

- The walls and the doors have high colour contrast.

General

The accommodation is rated by the National Accessible Scheme as suitable for:

- Older and less mobile guests
- Guests with hearing loss
- Visually impaired guests



- Staff are available 24 hours a day.
- Some staff have disability awareness training.
- We have emergency evacuation procedures for disabled visitors.

Getting here

Cottage in the Dales (The Byre)
Eastburn Farmhouse, Newbiggin
Leyburn
North Yorkshire
DL8 3TD

Travel by public transport

- You can get to The Byre by bus.
- The Byre is in Newbiggin in Bishopdale, a hamlet in the heart of the Yorkshire Dales National Park. Being so rural, there is a limited bus service which stops half a mile away down a hill, so is not suitable. All visitors arrive, and travel around, by car, as there is no real other option. The bus stop is 0.5 miles / 0.8 km from The Byre.
- You can get a taxi with Hello Coopers by calling 01677 424252 or 01609 772295. The taxi company has a wheelchair accessible vehicle.

Parking

- We have a car park. There are accessible parking spaces. The parking is less than 50 metres from the main entrance. Parking is free.
- There is a drop-off point at the main entrance. The drop-off point has a dropped kerb.
- From the car park to the entrance, there is level access. The path is sloped.
- The route is 1000mm wide, or more.
- We have a car park. There are accessible parking spaces. The parking is less than 50 metres from the main entrance. Parking is free.

There is a drop-off point at the main entrance. The drop-off point does not have a dropped kerb.

From the car park to the entrance, there is level access. The route is 3000mm wide, or more.

There is a drop off point immediately outside the gate to The Byre, with designated parking just a few metres away, all within a courtyard setting, which is completely on one level surface - no slopes, steps, thresholds, and well lit by movement sensors - so fully accessible. There is ample room for both unloading and manouvering cars.



The Byre from Cottage in the Dales, Newbiggin in Bishopdale in the Yorkshire Dales

Arrival

Path to main entrance

- From the street to the main entrance, there is level access.
- The path is 1000mm wide, or more.

Main entrance

- The main entrance has level access.
- The main door is side hung and manual.
- The door is 900mm wide.
- When you arrive, we can help carry your luggage.
- The main access is at the rear of The Byre, which is fully accessible on the level. At the front of The Byre, there are steps to the upstairs bedroom. These steps are NOT the main access. The upstairs used to be a hay loft so they are still there purely as part of the character and not at all used to gain access to or out of the building. We point this out to our guests on arrival. The stable door at the top of these steps is within the master bedroom & so we guide our guests to use the top part of the stable door as a window only.

Getting around inside

Visual Impairment - General Information

- We have high colour contrast between walls and doorframes.

Bedrooms

- All bedrooms have windows.
- Bedrooms have ceiling lights, bedside lamps, desk or table lamps and natural daylight.
- Lights are LED. TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- All bedrooms have fitted carpets.
- Non-allergenic bedlinen (duvets, pillows, protectors, sheets, pillowcases) are available on request. Cleaning with 'Ecover' products can be done throughout the cottage prior to arrival, on request.
- We have bed blocks.

- We have a portable hoist.
- No bedrooms have level access. The bedroom nearest the main entrance has 12 steps.
- All bedrooms are ensuite.
- We have bathrooms with a separate shower.
- Some showers have a seat.
- Some showers have a handrail.
- The toilets have handrails.
- The walls and the fittings have high colour contrast.
- All bathroom taps in sinks & bath are lever operated. The walls and the bathroom fittings have high colour contrast. The bath is double-ended. There are two sinks in the bathroom. The bathroom has a view over the garden and the Dale beyond.



The Byre bathroom from Cottage in the Dales



The Byre bathroom from Cottage in the Dales



The master bedroom at The Byre from Cottage in the Dales



The master bedroom at The Byre from Cottage in the Dales

Self catering kitchen

The Byre kitchen

- We have an open plan kitchen.
- From the main entrance to the kitchen, there is level access.
- The route is 900mm wide, or more.
- The table and plates have high colour contrast.



The Byre kitchen from Cottage in the Dales in the Yorkshire Dales National Park

Lounge

The Byre lounge

- From the main entrance to the lounge, there is level access. The route is 900mm wide, or more.
- The kitchen / dining area / lounge of The Byre are all open plan in one room, all on the same level.



The Byre lounge from Cottage in the Dales in the Yorkshire Dales National Park

Getting around outside

The Byre patio

- From the main entrance to this area, there is level access. The route is 1000mm wide, or more. The entrance is 1000mm wide.
- The private patio for guests at The Byre is immediately outside the main entrance to The Byre at the rear of the building. It is totally on the level and has various seating options, along with a parasol and BBQ. The patio overlooks the 3/4 acre garden and the view across the Dale beyond.



The Byre private patio

Customer care support

Accessibility equipment

- We provide wheelchairs. Wheelchairs are free.
- We have a hearing loop in A hearing loop is available for use in all our cottages.
- A full list of accessible equipment is shown on our website and also available, on request, in our 'Accessible Luxury' brochure, which lists the equipment and shows the pictures too.
- For a list of more items, please go to <https://www.cottageinthedales.co.uk/holiday-cottages/39/Accessibility..>
- Assistance dogs are fully supported at our fully accessible cottage - The Dairy. The same support can be provided at The Byre (which is unsuitable for wheelchairs). The nearest toilet area for assistance dogs is located in the courtyard adjacent to the house about 10 metres from the main entrance.
- We have an area to charge mobility scooters and battery powered wheelchairs.
- You can hire mobility equipment from Change Mobility, Harrogate by calling 01423 500666.

Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.
- The fire alarm has a vibrating pillow pad.
- The fire alarm has flashing lights.
- There is a 'wake and shake' alarm clock in the bedroom. There is a 'clangy hand bell' that can be used - very loud - to attract attention from people in nearby buildings.

Customer care support

- Some staff have disability awareness training.
- Staff are available 24 hours a day.
- The owners live on site and are therefore available almost always, though it is not advertised as a 24 hours service.